

# Terms of Service

These Terms of Service apply to all services, sessions, circles, workshops, events and retreats delivered by Andrea Lawrie, unless otherwise stated. By making a booking and completing payment, you agree to these Terms.

## 1. Booking and Contract

- All bookings made with Andrea Lawrie constitute a legally binding agreement once payment is received and written confirmation is issued.
- Full payment is required at the time of booking unless otherwise stated (for example, retreats requiring a deposit).
- Andrea Lawrie reserves the right to refuse or cancel bookings where necessary. In the unlikely event that a service is cancelled by us, a full refund will be issued.

## 2. Payments

- Payments are accepted via electronic bank transfer, online booking platforms, or other methods provided at the time of booking.
- Your space is not secured until payment has been received.

## 3. Cancellations, Refunds & Transfers (Circles, Events & Workshops)

- Because places are limited and preparation costs are incurred in advance, the following policy applies:
  - Bookings are refundable up to 7 days before the event or session
  - Within 7 days of the event, bookings are non-refundable and non-transferable
  - This includes illness, personal circumstances, late arrival or non-attendance
- For events booked via Eventbrite, Eventbrite's refund system and deadlines apply.
- If an event or session is cancelled by Andrea Lawrie, a full refund will be issued.

## 4. Workshops

- All workshop bookings are non-refundable and non-transferable once made.
- This reflects the limited spaces and preparation involved.
- If a workshop is cancelled by us, a full refund will be provided.

## 5. Programme Modifications

- Andrea Lawrie reserves the right to make changes to session times, dates, content, locations, facilitators or prices where necessary. Any significant changes will be communicated in advance, and previously agreed prices will be honoured.
- No refunds are issued due to minor programme changes.

# Terms of Service

## 6. Health & Wellbeing

- Participation in all services is voluntary. Some practices may be physical, emotional or experiential in nature.
- You are responsible for your own wellbeing and for working within your personal limits.
- Services provided by Andrea Lawrie do not replace medical, psychological or therapeutic care. Please seek appropriate professional advice where needed.

## 7. Medical Disclaimer

- Andrea Lawrie offers educational and wellbeing-based services. These do not constitute medical advice or treatment.
- Where Andrea Lawrie is a registered midwife, no medical care or clinical advice is provided through these services.

## 8. Confidentiality and Ethics

- Andrea Lawrie works in accordance with professional ethical standards and trauma-informed practice.
- Personal information shared during sessions is treated confidentially, except where disclosure is required by law or where there is a risk of harm to yourself or others.

## 9. Intellectual Property

- All materials provided, including written content, recordings, resources and course materials, remain the intellectual property of Andrea Lawrie or relevant licensors.
- Materials are for personal use only and may not be copied, shared, recorded, distributed or reproduced without prior written permission.

## 10. GDPR Compliance and Data Handling

- We collect and use personal data as outlined in our detailed [Privacy Policy](#), under strict GDPR compliance. Personal data is securely stored and is only used for providing our services and maintaining records.
- Data is retained for the minimum required duration or as legally required. You have rights over your data, including access, correction, and deletion as detailed in the privacy policy

# Terms of Service

## 11. Limitation of Liability

- Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence.
- Subject to this, Andrea Lawrie is not responsible for:
  - loss or damage to personal belongings
  - injury, illness or distress arising during or after services, except where caused by negligence
  - losses arising from circumstances beyond our control
- Your statutory consumer rights remain unaffected.

## 12. Contact and Regulatory Information

- For more details on your data rights or to contact us regarding our services:

Address: 1 Berryhill Place, Newtonhill, Stonehaven, AB39 3QZ

Email: [andrea@andrealawrie.com](mailto:andrea@andrealawrie.com)

Phone: 07411 755895

Information Commissioner's Office (ICO): <https://ico.org.uk/your-data-matters>

Andrea Lawrie is dedicated to protecting your privacy and providing a safe, effective service aligned with professional standards and compliance.